Introduced by Assembly Member Lowenthal

February 14, 2003

An act to add Section 17052 to the Business and Professions Code, relating to cellular telephone service.

LEGISLATIVE COUNSEL'S DIGEST

AB 451, as introduced, Lowenthal. Cellular telephone service billing statements.

Existing provisions of the Unfair Practices Act require all cellular telephone retailers to post signs located at the point of purchase containing a specified notice. The act prohibits a retailer of cellular telephones from refusing to sell a cellular telephone to a customer based on the customer's refusal to activate the telephone with a specified provider. A violation of the act is a crime.

This bill would add provisions to the Unfair Practices Act that would require a cellular telephone service provider to include in a customer's bill specified information relating to the customer's calling plan, including information regarding the minutes included in the plan, rates for additional minutes, rates for certain services, and contract terms and conditions.

Because this bill would add new requirements to the Unfair Practices Act, the violation of which is a crime, it would impose a state-mandated local program.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

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This bill would provide that no reimbursement is required by this act for a specified reason.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes.

The people of the State of California do enact as follows:

- 1 SECTION 1. Section 17052 is added to the Business and 2 Professions Code, to read:
- 17052. A cellular telephone service provider shall include in a customer's cellular telephone service account billing statement table that provides the following information regarding the service plan that applies to the customer's account:
 - (a) The name, if any, of the service plan.
 - (b) The calling-from area.

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- (c) The monthly base charge for the plan.
- 10 (d) The minutes included in the plan, specifying the days and 11 times that the minutes apply to.
- 12 (e) The cost per minute for minutes in excess of the minutes 13 included in the plan.
 - (f) The amount per minute charged for long-distance minutes.
 - (g) The cost per minute for roaming on other carriers.
- 16 (h) The cost per call for directory assistance.
- 17 (i) The length of the contract.
- 18 (j) Any early termination penalty.
- 19 (k) Any tryout period during which there will be no penalty for 20 early termination.
 - (l) The start-up fee, including whether this fee is refundable.
- SEC. 2. No reimbursement is required by this act pursuant to
 - 3 Section 6 of Article XIII B of the California Constitution because
- 24 the only costs that may be incurred by a local agency or school
- 25 district will be incurred because this act creates a new crime or
- 26 infraction, eliminates a crime or infraction, or changes the penalty
- 27 for a crime or infraction, within the meaning of Section 17556 of
- the Government Code, or changes the definition of a crime within
- 29 the meaning of Section 6 of Article XIII B of the California
- 30 Constitution.